

## QUALITY POLICY

Enviro Waste London Ltd is committed to providing a professional and efficient service, and to understanding and fulfilling the requirements of all our customers. This company-wide commitment contributes to our services consistently being delivered to a high standard, and to securing long-term, satisfied customers.

The Directors have established the company's Quality Policy, reviewed at least annually, to comply to standards expected of ISO9001:2015. The Directors will also ensure the company Quality Management System (QMS) and it's strategic objectives and targets are set, communicated, monitored, and regularly reviewed as part of company efforts towards achieving continual improvement.

The company will also ensure other relevant accreditations, certifications and memberships are maintained to ensure we will remain driven, appropriate and industry relevant.

Furthermore, the company will ensure that any sub-contractors employed for a function or speciality will meet our quality-specified requirements and will accept the responsibility for their work.

The management team are responsible for establishing, maintaining, and implementing procedures for controlling activities within their departments, ensuring these activities meet our defined standard, contributing to business continuity.

Enviro Waste London Ltd will provide adequate resources for role-specific training, instruction, and practical development. Management will ensure each employee has proper understanding of the importance of the QMS function and it's direct relevance to the success of the organisation.

All employees will be engaged with and supported to achieve their individual targets that contribute to the Quality Management System, and overall business success including customer satisfaction.

Our Quality Policy is communicated to all employees electronically, is displayed on company notice boards, and is also communicated to clients and suppliers via our website, making it available to all stakeholders.

Signed:



Position:

COO

Date:

22/06/2020